

What is a Comprehensive Service Evaluations?

Comprehensive Service Evaluations are a full evaluation of a service that includes interviewing people who are supported, family, parents and carers, support staff, management and paperwork reviews.

The Aims

To give organisations feedback on how to improve the support they give to people.

To help people receiving support to live real meaningful lives.

Who is this suitable for?

- People who receive support
- Organisations
- Healthcare Professionals
- Reception staff
- Management
- Commercial Enterprises
- NHS Trust

What will our work cover?

- Interview people receiving support
- Online surveys for staff/ employers
- Focus groups for staff/parents and carers
- Write a final report to give to organisation with a set of recommendations
- Prepare action plans for individuals

What will it cost?

The cost depends on the scale of the work being undertaken. Call us today to discuss your needs and for a quotation.

What do customers say?

"The Mungo Foundation found the input of the Quality Checkers a useful exercise to do at the beginning of what was to be a period of significant change in how support was planned, delivered and funded to a particular group supported by the organisation."

Gillian Duffy Business Support Manager
Mungo Foundation

"David and Jordan were professional, patient and considerate in their approach and the document they produced was used to inform our reflections and evaluations of the work. We would certainly recommend VIAS and hope to work with them again in future."

Joanne Marr
Storyteller, Village Story Telling